



## Customer Service Representative

Quarterback Transportation – Toronto, ON

***Are you looking for an exciting opportunity, with a company who is outgoing, eccentric and growing each and every day?***

**Be part of an awesome team!**

By joining Quarterback Transportation, you have the opportunity to learn from an industry leader where you will gain knowledge and skills to help you get to the next level.

We are looking for an outgoing Customer Service Representative to join our expanding team! You will be part of a strong company culture, with a great work environment.

We offer a competitive salary, bonus plan, and excellent benefits! Visit our website today [www.qbtransportation.com](http://www.qbtransportation.com)

***If you enjoy working in a team environment, we look forward to hearing from you!***

### **Who Are We?**

Quarterback Transportation is a fast growing freight brokerage and third party logistics provider with offices in Mason, OH, Atlanta, GA, and Toronto, Canada. We have been considered one of PROFIT 500's fastest growing companies for the past four years. We specialize in truckload shipments of dry, specialized, and temperature controlled products across North America. Our team is made up of dynamic, friendly, fun, risk taking people who want to help us continue our growth into the future!

Please visit our website [www.qbtransportation.com](http://www.qbtransportation.com) for more details!

### **Responsibilities:**

- Track customer orders
- Provide excellent customer support
- Accurately update and maintain spreadsheets
- Data management
- Consistently meet customers' needs
- Sales and dispatch coordination

**Qualifications:**

- Previous customer service experience is an asset
- Strong command of the English language
- Excellent computer and typing skills
- Must have good phone etiquette and be personable over the phone
- Ability to work in a team environment

*Quarterback Transportation is an equal opportunity employer and encourages women, Aboriginal people, persons with disabilities and members of visible minorities to apply. As per the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA), Quarterback Transportation will accommodate the needs of applicants with disabilities throughout all stages of the selection process. If you need accommodation during the recruitment process, please advise your Talent Acquisition representative. Information relating to the need for accommodation and accommodation measures will be addressed confidentially.*